



DRIVER EXAMINATION JOB FAMILY

CAREER PATH

Driver Examiner Supervisor

This supervisory position is accountable for directing, monitoring, and coordinating the activities of driver license examiners and clerks assigned to a permanent station or traveling team. Duties also include keeping abreast of all laws, rules, regulations, and changes in the Driver Examination Program. The employee is the only authorized individual within the employee's area of supervision to approve driver license applicant identification when the required means of identification is unavailable from the applicant. Employee supervision includes hire recommendations, training, planning and assigning work, performance assessment, coaching, and progressive discipline. Supervision at this level also requires these employees to have the knowledge and skills to perform and review the work overseen. The employee interacts with the public on a daily basis, references all facets of the driver examination process, and exercises independent judgment and initiative in the performance of assigned duties; however, general supervision is provided by the immediate supervisor to ensure conformance with established rules, policies, and procedures.

Knowledge, Skills, and Abilities

In addition to those identified in the previous levels within this career path:

Working knowledge of and the ability to demonstrate understanding and successful interpretation, explanation, and application of all assigned areas of driver examination, as well as the laws, principles, and practices as they are related to implementation within the agency.

Working knowledge of and the ability to demonstrate understanding and successful interpretation, explanation, and application of the agency's policies, procedures, rules, and regulations in the performance of duties.

Working knowledge of and the ability to demonstrate successful operation and use of designated driver examination equipment, parts, tools, supplies, and associated software systems in the performance of duties.

Working knowledge of and the ability to demonstrate successful use of computer equipment and associated software/databases in the performance of duties.

Knowledge of and the ability to demonstrate understanding and successful use of the principles and practices of project management techniques in the performance of duties.



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Knowledge of and the ability to demonstrate understanding and successful interpretation, explanation, and application of the principles and practices of supervisory and management techniques in the performance of duties.

Possess and demonstrate successful communication skills in English via all modes of communication.

Ability to demonstrate successful performance and adherence to policy and procedure in the care and maintenance of restricted and confidential information in the performance of duties.

Ability to demonstrate successful performance in the comprehensive analysis and problem solving, as well as in following established protocol for providing court testimony.

Possess and demonstrate the ability to successfully work as a team member and positively interact with a variety of people, as well as work hours as assigned.

Ability to demonstrate successful performance in the engagement, training, mentoring, and supervision of assigned personnel and support staff.

Ability to work under the stress associated with riding on driving tests with new and inexperienced drivers.

Ability to position self and equipment necessary to perform duties.

Ability to read and comprehend written materials, as well as effectively and accurately document examination activities in handwritten reports.

Ability to lift, move, and/or carry 50 pounds.

Ability to work outdoors and in inclement weather

Ability to work long hours while standing.

Ability to operate and maintain a motor vehicle in accordance with Missouri State Highway Patrol policy and State of Missouri statutes.



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Ability to demonstrate successful performance and adherence to the rules of conduct for Patrol employees in accordance with General Order 26-02, as well as all other applicable agency policy and procedures.

Ability to work with material that may be of a sexual nature relating to criminal activity (e.g., written material, photographs, and/or verbal language, etc.)

Ability to perform job-related travel.

Ability to work hours as assigned.

Minimum Requirements:

High school diploma or equivalent, three years experience as a Driver Examiner with the Missouri State Highway Patrol, and currently be classified as a Driver Examiner or higher.

Must be a United States Citizen, or a legal resident of a country participating in the Visa Waiver Program (VWP).

Minimum Requirements specific to the Driver Examination Job Family that may apply and are dependent on assigned areas of responsibility:

- ❖ Must be at least twenty-one years of age at the time of employment.
- ❖ Must possess and maintain a valid driver license.
- ❖ Per General Order 26-07, uniformed civilian employees will not have tattoos or brands on the head, neck, wrists, or hands. The sole exception is that one traditional band style ring tattoo may be displayed on a single finger. Any such ring tattoo will not extend beyond the proximal phalanx. Tattoos and/or brands on any other part of a member or uniformed civilian's body, which would be visible during movements in the performance of their duties while wearing any official uniform or civilian attire, will be completely covered and not visible while on duty.
- ❖ Shall not have any conviction, indictment or pending litigation for any offense involving moral turpitude.
- ❖ Must be able to successfully complete the Driver Examination Basic School as approved by



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the Superintendent of the Missouri State Highway Patrol, as soon as scheduling will allow, preferably within 12 months of employment.

- ❖ Commercial Driver License Examiners and Auditors, and Driver Examiners assigned to administer the CDL Skills Test, must successfully complete the Commercial Driver License Examiner Training Course.
- ❖ Driver Examiners assigned to a traveling crew, and Commercial Driver License Examination Auditors, may be required to furnish a vehicle to transport the Examination Team and all required equipment. The state mileage rate will be used to reimburse employees for expenses incurred in performing job-related travel.
- ❖ Must successfully complete, or have completed, the Driver Examiner Field Training Program. (This requirement is waived for individuals employed as a Driver Examiner prior to the implementation of the standardized field training program.)

Necessary Special Requirements

Documented successful completion of at least 40 hours of professional development and leadership training each fiscal year, in accordance with 1CSR 20-6.010.

Pay grade: 24

FLSA Status: Non-Exempt

Work Schedule: An employee in this position works an eight-hour shift as directed; however, working hours are subject to change at the discretion of the commanding authority.

Effective: 02/01/2025

Reviewed: 02/01/2025

Revised: --