

Classification: Driver Examiner I

Title Code: V07611

Pay Range: 16

POSITION SUMMARY: This is an entry-level position where the employee is responsible for conducting a variety of driver license examinations to determine the eligibility of individual applicants for licensure. The employee interacts with the public on a daily basis reference all facets of the driver examination process. An employee in this position may be assigned or transferred from one examination site to another as needed within a troop. Work is performed under close supervision.

DESCRIPTION OF DUTIES PERFORMED: (Any one position may not include all of the duties listed nor do the listed examples include all tasks which may be found in positions of this class.)

Administers written, visual, and oral examinations for all classes of driver licenses; operates equipment relative to conducting the examinations, which may include commercial driver license (CDL) testing.

Reviews identification documents and determines whether these documents meet testing requirements.

Grades examination papers and determines whether test results meet licensure requirements.

Prepares and submits various reports; maintains records and files of applicants for licenses and instruction permits.

May administer skills examinations to applicants for all classes of driver licenses; explains improper actions to applicants during the examination and codes applications according to examination results. Skills examinations require the examiner to ride in all types of vehicles including, but not limited to, tractor-trailers, large trucks, buses, vans, cars, etc.

May conduct off-street testing; observes and evaluates applicants performing pretrip inspections, basic control maneuvers, and motorcycle skills tests; classifies drivers by the type of vehicle they will be operating when administering pretrip, basic control, and road examinations.

Answers inquiries via phone, in person, and through written correspondence regarding the license application procedure, the CDL Program, Missouri licensing regulations, etc.; counsels applicants concerning examination study or reason for examination failure.

Interacts with the public on a daily basis reference all facets of the driver examination process.

Performs other related duties as assigned.

<u>REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES</u>: Ability to learn the methods and procedures used in administering driver license examinations.

Ability to learn the laws, rules, and regulations pertaining to examinations for motor vehicle operators and the CDL Program.

Ability to maintain the highest level of integrity in testing license and permit applicants.

Ability to operate vision testing equipment.

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Ability to operate computer testing equipment.

Ability to lift and carry at least 50 pounds (testing equipment and materials).

Ability to maintain various records and files.

Ability to work indoors or outdoors in inclement weather for an extended period of time.

Ability to verbally answer inquiries and explain testing procedures to applicants applying for licensure.

Ability to work independently with general supervision.

Ability to set up testing site and operate testing equipment.

Ability to enter and exit vehicles including large trucks and buses to conduct CDL or other license examinations.

Ability to exercise diplomacy and patience in dealing with the public.

Ability to provide own transportation to and from various testing sites during normally scheduled working hours.

Ability to operate a motor vehicle in accordance with Missouri State Highway Patrol policy and State of Missouri statutes, to include any Patrol assigned vehicle with the responsibility for its upkeep and basic maintenance.

Ability to operate basic office equipment.

Ability to handle restricted and confidential information in a professional manner and maintain the information as such.

Ability to communicate in English clearly and concisely, both orally and in writing.

Ability to establish and maintain harmonious working relations with others.

Ability to work with material that may be of a sexual nature relating to criminal activity (e.g., written material, photographs, and/or verbal language, etc.).

Ability to work hours as assigned.

MINIMUM EXPERIENCE AND EDUCATION REQUIRED: (The following represents the minimum qualifications used to accept applicants, provided that equivalent substitution will be permitted in case of deficiencies in either experience or education.)

Possession of a high school diploma or equivalent.

NECESSARY SPECIAL REQUIREMENTS: Must never been convicted of a felony or any crime involving moral turpitude or have any indictment or information pending for any offense involving moral turpitude.

Must be at least twenty-one years of age at the time of employment.

Must possess or obtain and maintain a valid driver license.

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Must be able to successfully complete the Driver Examination Basic School as approved by the Superintendent of the Missouri State Highway Patrol in Jefferson City, Missouri, within 12 months of employment.

Driver Examiners assigned to a traveling crew may be required to furnish a vehicle to transport the Examination Team and all required equipment. The state mileage rate will be used to reimburse employees for expenses incurred in performing job-related travel.

Per General Order 26-07, uniformed civilian employees will not have tattoos or brands on the head, neck, wrists, or hands. Tattoos and/or brands on any other part of a member or uniformed civilian's body, which would be visible during movements in the performance of their duties while wearing any official uniform or civilian attire, will be completely covered and not visible while on duty.

FLSA STATUS: Non-Exempt

WORK SCHEDULE: An employee in this position works an eight-hour shift as directed; however, working hours are subject to change at the discretion of the commanding authority.